



## ENGINEERED HARDWOOD CARE AND MAINTENANCE FOR AUTHENTIC BEAUTY UV-CURED OIL FINISH

Beaulieu®'s Authentic Beauty UV-Cured oil is a finish that is cured utilizing ultraviolet light. This process hardens the oil finish and makes the surface scratch resistant. Our Authentic Beauty UV-Cured oil finish does not require the product to be oiled immediately after installation and does not have predetermined maintenance schedules for applying new coats of oil. New coats of oil can be applied as needed to maintain the original appearance of the product.

Authentic Beauty UV-Cured oiled floorings are different from natural oiled floorings in several ways. First, the oil applied to the wood's surface contains synthetic hardening oils that, when cured, become part of the wood flooring. This gives the surface of the wood flooring a more natural look and a greater wear resistance compared to products with natural oil finishes. The Authentic Beauty UV-Cured oil finish also allows the product to be spot repaired without refinishing the entire floor. Beaulieu recommends using WOCA brand products for the care of the Authentic Beauty UV-Cured oil products.

In order to protect your new engineered hardwood floor, keep it looking like new and maintain your warranties, it is important to follow these directions.

### INITIAL CARE

Following installation, clean with Woca Wood Soap hardwood cleaner sprayed onto a microfiber cloth or microfiber handle mop. Do not spray directly on the floor.

### REGULAR MAINTENANCE

- Sweep, vacuum or dust mop with a non-treated mop regularly as dirt and dust particles are the most common threat to your flooring. If the particles are not removed regularly, they can damage the finish and surface of your flooring leaving unsightly scratches that can take away from the beauty of your flooring. Vacuum using air suction only; do not use a vacuum with a beater bar head and be certain that the wheels of the vacuum do not damage the finish.
- Periodically clean the floor with cleaning products made specifically for oil finished hardwood floors. Frequency will depend on the amount of traffic the floor receives. Follow the label instructions closely. Cleaning products may be purchased locally or online at: <http://www.1877floorguy.com/beaulieuoilwood.html> or [1877floorguy.com](http://1877floorguy.com), under the Beaulieu Engineered Oiled Wood product tab.
- Remove spills or liquids immediately using a soft and absorbent cloth. Use a recommended cleaning product to clean up any residue left from the spill. Do not allow spills or liquids to remain on the floor for an extended period of time as it may cause damage to your flooring.

### PREVENTIVE MAINTENANCE

- Never use other types of floor covering cleaning products such as sheet vinyl, ceramic tile cleaners, etc.
- Never wet mop or flood your flooring with water or other products.
- **Do not use** steam mops, oil soaps, liquid or paste wax products or other household cleaners that contain lemon oil, Tung oil, bleach, vinegar, polishes or ammonia. Do not use products that may leave a residue which could make the floor slippery or sticky and will cause your floor to appear dull. The use of these products could damage the flooring, leave a discoloring residue, cause swelling, and warping that voids the warranty.
- **Never** use scouring powder products, steel wool or abrasives.

- Use non-staining fabric-faced glides, casters or felt pad protectors under the legs of furniture to prevent scuffing and scratching. Make sure to keep the pad protectors free of dirt and debris.
- Keep pet's nails trimmed and paws clean and free of dirt.
- Use a dolly or protective sheets of plywood when moving heavy objects.
- Remove shoes with spiked or damaged heels before walking on the floor.
- When moving heavy furniture, do not slide it on the flooring. It is best to pick up furniture completely to protect the flooring.
- Use non-staining rugs and mats. Do not use rugs or mats with solid rubber or vinyl backings.
- Maintain normal interior humidity levels. The range should be between 40% and 60%. Use a humidifier or dehumidifier if necessary.

### REPAIR AND GENERAL PROTECTION GUIDELINES

#### Light scratches

- Clean the area to be repaired with a clean absorbent cloth dampened with warm water.
- Allow the area to dry completely.
- After the area has completely dried, apply a liberal amount of WOCA Maintenance Oil or WOCA Maintenance Paste using a soft absorbent cloth.
- Allow the maintenance oil/paste to dwell on the applied area for 10 to 15 minutes.
- After the allowed dwell time has elapsed, using a clean absorbent cloth, buff the area to blend the oil into the surface. Allow at least 2 hours before continuing normal traffic.

#### Heavy scratches/gouges

- Clean the area to be repaired with a clean absorbent cloth dampened with warm water.
- Allow the area to dry completely.
- After the area has completely dried, smooth the edges of the heavy scratch or gouge with small putty knife or coin. Do not use sand paper as this will remove the stained finish from the surrounding area and cause the repaired area to become larger.
- Use a stain pen or marker as close to the color of the finish as possible. Lightly apply the touch up color to the affected area. Blot the area with a clean cloth or paper towel.
- Allow the touched up area to dry completely (usually 10 to 15 minutes).
- Apply a liberal amount of WOCA Maintenance Oil or WOCA Maintenance Paste using a soft absorbent cloth.
- Allow the maintenance oil/paste to dwell on the applied area for 10 to 15 minutes.
- After the allowed dwell time has elapsed, using a clean absorbent cloth, buff the area to blend the oil into the surface. Allow at least 2 hours before continuing normal traffic.

### Homeowner Obligations

To maintain the coverage under the terms of these warranties and ensure fast and easy warranty service, the homeowner is responsible for the following:

- Keep five (5) planks of the engineered flooring product after installation for testing purposes.
- Keep and be able to provide the original sales receipt or documentation illustrating proof of purchase and installation date of the product.
- Make sure the flooring is installed according to Beaulieu Installation Instructions.
- Keep a list of products used to clean the flooring.

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Please visit our website at [beaulieuflooring.com](http://beaulieuflooring.com) for the most up-to-date version of this document as it may have been revised and updated since this printed version.

Warranty Guide as well as Installation Instructions can also be found on our website at [beaulieuflooring.com](http://beaulieuflooring.com), or you may contact:

Technical Services at 800-944-2840 or [tek.services@beaulieugroup.com](mailto:tek.services@beaulieugroup.com)

Please contact your retailer.

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