

ENGINEERED HARDWOOD CARE AND MAINTENANCE FOR UV-LACQUERED FINISH

INITIAL CARE

Following installation, clean with a recommended no-rinse product sprayed onto a microfiber cloth or microfiber handle mop. Do not spray directly on the floor.

REGULAR MAINTENANCE

- Sweep, vacuum or dust mop with a non-treated mop regularly as dirt and dust particles are the most common threat to your flooring. If the particles are not removed regularly, they can damage the finish and surface of your flooring leaving unsightly scratches that can take away from the beauty of your flooring. Vacuum using air suction only; do not use a vacuum with a beater bar head and be certain that the wheels of the vacuum do not damage the finish.
- Periodically clean the floor with PH neutral cleaning products made specifically for wood floors, such as Bona. Frequency will depend on the amount of traffic the floor receives. Follow the label instructions closely. Cleaning products may be purchased locally or online at: <http://www.1877floorguy.com/beaulieulacqwood.html> or 1877floorguy.com, under the Beaulieu Engineered Lacquered Wood product tab.
- Remove spills or liquids immediately using a soft and absorbent cloth. Use a recommended cleaning product to clean up any residue left from the spill. Do not allow spills or liquids to remain on the floor for an extended period of time as it may cause damage to your flooring.
- A lightly dampened mop can be used for spot cleaning.

PREVENTIVE MAINTENANCE

- Never use other types of floor covering cleaning products such as sheet vinyl, ceramic tile cleaners etc.
- Never wet mop or flood your floor with water or other products.
- **Do not use** steam mops, oil soaps, liquid or paste wax products or other household cleaners that contain lemon oil, Tung oil, mop and shine products, bleach, vinegar, polishes or ammonia. Do not use products that may leave a residue which could make the floor slippery or sticky and will cause your floor to appear dull. The use of these products could damage the flooring, leave a discoloring residue, cause swelling, and warping that voids the warranty.
- **Never** use scouring powder products, steel wool or abrasives.
- Use non-staining fabric-faced glides, casters or felt pad protectors under the legs of furniture to prevent scuffing and scratching. Make sure to keep the pad protectors free of dirt and debris.
- Keep pet's nails trimmed and paws clean and free of dirt.
- Use a dolly or protective sheets of plywood when moving heavy objects.
- Remove shoes with spiked or damaged heels before walking on the floor.
- When moving heavy furniture, do not slide it on your flooring. It is best to pick up furniture completely to protect the flooring.
- Use non-staining rugs and mats. Do not use rugs or mats with solid rubber or vinyl backings.
- Maintain normal interior humidity levels. The range should be between 40% and 60%. Use a humidifier or dehumidifier if necessary.

Homeowner Obligations

To maintain the coverage under the terms of these warranties and ensure fast and easy warranty service, the homeowner is responsible for the following:

- Keep five (5) planks of the engineered flooring product after installation for testing purposes.
- Keep and be able to provide the original sales receipt or documentation illustrating proof of purchase and installation date of the product.
- Make sure the flooring is installed according to Beaulieu Installation Instructions.
- Keep a list of products used to clean the flooring.

Please visit our website at beaulieuflooring.com for the most up-to-date version of this document as it may have been revised and updated since this printed version.

Warranty Guide as well as Installation Instructions can also be found on our website at beaulieuflooring.com, or you may contact:

Technical Services at 800-944-2840 or tek.services@beaulieugroup.com

Please contact your retailer.

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